



# IMPORTANT INFORMATION BEFORE TAKING OFF

After you purchase a flight on our website, you will receive a voucher in the form of an e-mail confirmation. You cannot select a flight date during the purchase process, but you may provide a preferred date under "Remarks".

## **Important!**

To redeem your voucher and arrange a flight date, please contact us at +41 27 570 70 00 or [zermatt@air-zermatt.ch](mailto:zermatt@air-zermatt.ch). Please note that your flight booking is not confirmed until it is arranged with our team.

On good weather days, we fly from 9 am to 12 noon and from 1:30 pm to 5 pm in groups of at least 4 persons. We would be happy to assist you in completing a group.

## **General information**

- All prices are valid for groups of at least 4 persons.
- We reserve the right to fill empty seats with additional passengers.
- The offer is weather dependent.
- A booking refund is not possible.
- The booked voucher can be redeemed for up to 2 years.
- Upgrades to extend the flight time or change to a smaller group of passengers can be requested.

Would you like give a personalized gift voucher as a present? Under booking type, select "gift certificate by post" or "gift certificate print@home by e-mail" when things have to go fast.

For any further information, please contact us:

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